



MARAZUL CHARTERS, INC.

RESERVATION FORM

PLEASE USE ONE COPY PER PASSENGER

Form with fields: Departure Flight #, Departure Date, Ticket #, Destination, Category, Arrival Flight #, Return Date, Agency #, Agency's Name, Last Name, First Name, Date of Birth, Nationality, Mother's Maiden Name, Passport #, Country of Passport, APIS, Doc. Type, Doc. No., Doc. Nationality, Gender, OFAC, Address, City, State, Zip Code.

OPERATOR - PARTICIPANT CONTRACT

THIS AGREEMENT SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH WE MARAZUL CHARTERS, INC. 5040 N.W. 7th Street, Suite 710, Miami, Florida 33126, in return for payment of the amount indicated as the total charter price, agree to provide you this charter flight.

RESPONSIBILITY: We, as the principal, are responsible to you for arranging the charter flight, provided however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services offered in connection with the charter.

RESERVATIONS AND PAYMENT: Attached to this Agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternate travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued.

CHARTER PRICE: The charter price of \$ \_\_\_\_\_ represents your cost for a charter flight that departs from \_\_\_\_\_ to \_\_\_\_\_, Cuba on \_\_\_\_\_ and returns from \_\_\_\_\_, Cuba to \_\_\_\_\_ on \_\_\_\_\_. Airport Taxes and Excess baggage charges are NOT included in the charter price and will be collected separately.

AIRCRAFT: This flight will be performed by \_\_\_\_\_, operating a \_\_\_\_\_ aircraft with \_\_\_\_\_ passenger seats. This air carrier reserves the right to substitute equivalent aircraft, if necessary.

INSURANCE: Health insurance is available. If you are interested in receiving more information about this coverage, please advise your travel agent.

BAGGAGE: The air carrier allows each passenger to bring on the flight 44 pounds of baggage. For INTERNATIONAL flights, the air carrier's liability for lost or damaged bags is limited to the actual value of the baggage, but not more than approximately \$9.07 per pound in the case of checked baggage and \$400 per passenger for unchecked baggage.

SECURITY AGREEMENT: Your payment is protected by a security agreement that we have obtained from Acstar Insurance (the "Securer"), 233 Main St., New Britain, CT 06050. Unless you file a claim with us, or, if we are not available, with the Securer within 60 days after the completion of the charter, the Securer will be released from all liability to you under this security agreement.

CANCELLATION & REFUND: If you cancel your reservation or if you fail to travel on the charter flight, your right to receive a refund is limited, as set forth below:

If your notice is received: 7 to 3 days before departure: Within 3 days before departure: At any time, if we are able to resell your seat: You will receive \$ 50% \$ No Refund Full refund less a \$25 administrative fee

All requests for refunds must be sent to us in writing or by facsimile. Refunds will be made within 14 days of receipt of your notice of cancellation.

We have no right to cancel the charter less than 10 days before departure except in circumstances that make it physically impossible to perform the charter trip. If this occurs, we will notify you as soon as possible but no later than the scheduled departure date. If the charter is cancelled, a full refund will be made to you within 14 days after cancellation.

The rights and remedies made available under this contract are in addition to any other rights or remedies available under applicable law. However, we offer refunds under this contract with express understanding that the receipt of the refund by you waives any additional remedies.

INTERNATIONAL FLIGHTS: The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Operator-Participant Contract. I have signed up for the flight specified above and on the Reservation Form.

Signature of Applicant: \_\_\_\_\_ Date: \_\_\_\_\_ Tel#: \_\_\_\_\_

Marazul Charters, Inc. needs this ORIGINAL form prior to the passenger's scheduled departure date.